

GOLD CLASS®

I-CAR®

TRANSITION PLAN

Gold Class® is now achieved when role representatives complete ProLevel® 1 & 2 training. In 2020, grandfathered Gold Class shops will start working towards this goal. To help with this transition, I-CAR® created this four-year transition plan:

WORKING TOWARDS PROLEVEL 2 / TURNOVER RULES ELIMINATED

TECHNICIAN'S PROLEVEL STATUS

NO PROLEVEL STATUS AT 2020 RENEWAL

2021 RENEWAL → ProLevel 1 Achieved

2022 RENEWAL → ProLevel 2 Achieved

2023 RENEWAL → ProLevel 3 Achieved

2024 RENEWAL → Complete Annual Training Requirements

PROLEVEL 1 COMPLETED AT 2020 RENEWAL

2021 RENEWAL → ProLevel 1 Gaps - AND - ProLevel 2 Achieved

2022 RENEWAL → ProLevel 3 Achieved

2023 RENEWAL → Complete Annual Training Requirements

2024 RENEWAL → Complete Annual Training Requirements

PROLEVEL 2 COMPLETED AT 2020 RENEWAL

2021 RENEWAL → ProLevel 1 Gaps - AND - ProLevel 2 Gaps

2022 RENEWAL → ProLevel 3 Achieved

2023 RENEWAL → Complete Annual Training Requirements

2024 RENEWAL → Complete Annual Training Requirements

PROLEVEL 3 COMPLETED AT 2020 RENEWAL

2021 RENEWAL → ProLevel 1 Gaps - AND - ProLevel 2 Gaps

2022 RENEWAL → ProLevel 3 Gaps

2023 RENEWAL → Complete Annual Training Requirements

2024 RENEWAL → Complete Annual Training Requirements

ONGOING TRAINING

2021 RENEWAL → ProLevel 1 Gaps - AND - ProLevel 2 Gaps

2022 RENEWAL → ProLevel 3 Gaps

2023 RENEWAL → Complete Annual Training Requirements

2024 RENEWAL → Complete Annual Training Requirements

ProLevel gaps are the new courses added to the Professional Development Program as a result of the industry's Knowledge and Skills Protocol. These courses bridge gaps in knowledge and skill areas needed to perform complete, safe and quality repairs.

ANNUAL TRAINING

All non-role representatives, or role representatives that achieved ProLevel 3, will need to complete annual training. The Even Better I-CAR now requires that six Vehicle and Technology Specific Training™ courses be completed to fulfill annual training requirements.



ACHIEVING ROLE REQUIREMENTS

SCALABILITY

Required for 2021 Renewal

TECHNICIANS REQUIRED

1 Green Technician, 1 Gray Technician → ESTIMATOR

2 Green Technicians, 1 Gray Technician → NON-STRUCTURAL

4 Blue Technicians → STRUCTURAL

2 Green Technicians, 2 Gray Technicians → REFINISH

50% OF ESTIMATORS, NON-STRUCTURAL AND REFINISH TECHNICIANS COMPLETE PROLEVEL 1 & 2

100% STRUCTURAL TECHNICIANS COMPLETE PROLEVEL 2

ALL OTHER TECHNICIANS NEED TO COMPLETE ANNUAL TRAINING

Green Technicians Represent Number of Technicians per Role that Need to Meet Gold Class Rules Through ProLevel Progression. All Gray Technicians Need Annual Training to Meet Gold Class Requirements.

1 TECHNICIAN CAN HOLD UP TO 2 ROLES

A MINIMUM OF 1 PERSON MUST BE DECLARED IN EACH ROLE



SHOP LEVEL TRAINING

ELECTRICAL/DIAGNOSTICS AND MECHANICAL

Electrical/diagnostics and mechanical theory courses must be completed at the shop level. Shops determine who on their roster completes the shop level courses.

