

GOLD CLASS[®]

I-CAR[®]

RECOGNITION REQUIREMENTS

GOLD CLASS[®] ACHIEVED AT PROLEVEL[®] 2

ROLE REQUIREMENTS

SCALABILITY

TECHNICIANS

REQUIRED ROLES



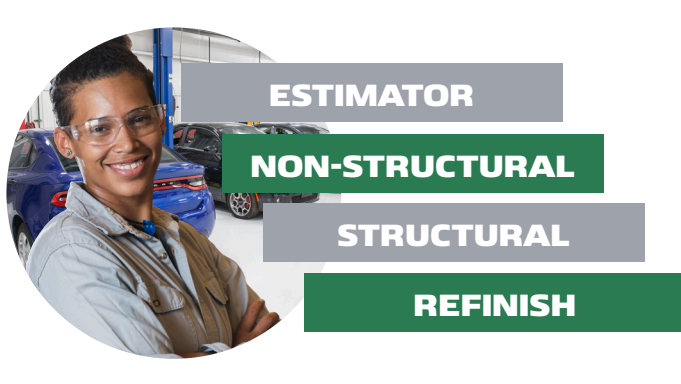
50% OF ESTIMATORS, NON-STRUCTURAL AND REFINISH TECHNICIANS COMPLETE PROLEVEL 1 & 2

100% STRUCTURAL TECHNICIANS COMPLETE PROLEVEL 2

ALL OTHER TECHNICIANS NEED TO COMPLETE ANNUAL TRAINING (SIX ROLE-RELEVANT VEHICLE AND TECHNOLOGY SPECIFIC TRAINING COURSES)

1 TECHNICIAN CAN HOLD UP TO 2 REQUIRED ROLES

A MINIMUM OF 1 PERSON MUST BE DECLARED IN EACH ROLE



TURNOVER RULES ELIMINATED

ANNUAL TRAINING

All technicians will complete annual training, which will be six role-relevant Vehicle and Technology Specific Training[™] courses.



SHOP-LEVEL TRAINING

ELECTRICAL/DIAGNOSTICS AND MECHANICAL

Theory courses must be completed at the shop level. Shops determine who takes the courses.

